



Clinical Unit Manager – Internal Medicine

At the forefront of veterinary medicine...

We are looking for full time highly motivated and organised Clinical Unit Manager for our Internal Medicine Department. This role will work directly with our Head of Medicine Dr Karina Graham.

We are a privately owned emergency and specialist veterinary hospital. Our services provide a 24-hour, Advanced Treatment Centre outfitted with brand-new, world-class, 'cutting-edge' technology and equipment (Philips EPIQ Elite). Since opening in June 2020, our business has grown from 35 employees to well over 160+ dedicated and passionate veterinary professionals.

About You:

You will have an open mind, be adaptable, willing to learn, be a team-player and have great communication skills. We love to work as a team and bounce ideas off one-another; sharing of knowledge, techniques, and experience with each other is vital. You work well with people at all levels of the business. You will maintain a cohesive and positive team and work environment by encouraging a positive culture and leading with a "can do" attitude.

About the Role:

This role is to help promote maximum productivity and efficiency, through the planning, provision, coordination, and maintenance of the Internal Medicine Department.

Responsibilities and Duties:

- Oversee and ensure a smooth day to day running of the Internal Medicine department
- People Management of the Internal Medicine Team – including rostering, recruitment, performance management, resourcing, and monitoring performance
- Ensure clear, timely & accurate communication, intra and inter-departmentally.
- Identify opportunities for enhancement of systems and training of the department.
- Ensure service continuity, compliance, and quality.
- Enhance relationships, to promote & maximise cooperation across all hospital divisions
- Set an example of a great attitude at all times.

Experience and Qualifications:

- Bachelor's degree in operations management, business administration, or related field preferred
- 2+ years' proven experience in a leadership management position
- Understanding of hospital or medical processes desirable
- Veterinary qualifications an advantage
- Highly trained in conflict management processes
- Proficiency in Microsoft Office (Word, Excel, Outlook)
- Knowledge of general business software and aptitude to learn new applications, such as ezyVet, Cubex inventory system, and smartflow patient management.
- CPR/Basic Life Support Certificate (or willingness to train)



Veterinary Specialists of Sydney Pty Ltd

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Our Benefits:

- Above standard salary package
- High-end facilities
- State of the art equipment
- Supported by clinical unit managers and senior management
- Highly experienced specialists available for consultation
- Training and career progression
- Flexible work hours
- Work in one of the premier multi-disciplinary Veterinary Specialist hospitals in Sydney
- Close to public transport and all amenities
- Supportive and dynamic team environment

At VSOS everything we do is based upon the belief in our team. This belief centres on treating our staff, clients and referring veterinarians as part of our VSOS family and strive to deliver the best outcomes every single time. If your wish is to join a family-like culture, then please reach submit your CV with interest to HR@vsos.com.au or call +61 2 8376 8767.

Video tour: <https://www.youtube.com/watch?v=A7MzHOrla8Q>

Photo link: <https://www.vsos.com.au/advanced-treatment-centre-now-open/>