Veterinary **Specialists** of Sydney
Phone: (02) 8376 8767
Email: info@vsos.com.au
www.VSOS.com.au

External Imaging Referral – MRI/ CT

Is this referral for an MRI or CT?	MRI☐	CT☐

Referring Vet Details	
Clinic Name:	Referring Vet:
Email (imaging study will be sent here):	
Client Details	
Title:	Name:
Phone:	Email:
Patient Details	
Name:	Weight (kg):
DOB:	Age:
Colour:	Sex:
Species:	Breed:
Microchip #:	

	YES	*NO*
Has the patient had a blood test within the past 14 days?	☐	☐
Is the patient pregnant?	☐	☐
Does the patient have any preexisting conditions or allergy?	☐	☐
Is the patient on any medication?	☐	☐
Is this patient currently hospitalised?	☐	☐
If findings indicate a FNA or minor procedure, do you want to proceed at the Veterinarian's best judgement?	☐	☐

If yes to any of the above, please list the details/ medications.

Clinical summary/ working diagnosis:

Clinical signs and symptoms:

Has the patient had any of the following?	
Heart surgery	☐
Metal in the eye or skin	☐

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Brain surgery	☐
Surgical implants	☐
Ear surgery	☐
Pacemaker or defibrillator	☐
Had surgery in the past 8 weeks	☐
Metal pins, plates, rods, or screws	☐
Any form of implant	☐
Shrapnel or bullet wounds	☐
Eaten unusual objects	☐
Intravascular stent or coils	☐

If yes to any of the above, please elaborate:

***CT** – Please select the required sites for study.*	
Head	☐
Spine	☐
Neck	☐
Thorax	☐
Abdomen	☐
Front limbs	☐
Hind limbs	☐

***MRI** – Please select the required sites for study.*	
Spine	
C1 – C7	☐
C6 – T2	☐
T3 – L3	☐
L4 – S3	☐
Brachial Plexus	☐
Head	
Brain	☐
Optic nerve	☐
Ears	☐
Orbit	☐
Musculoskeletal	
Right shoulder	☐
Left shoulder	☐
Right stifle	☐

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Left stifle	☐
Right elbow	☐
Left elbow	☐

Please specify if any other regions are required:

Additional – Please select if any of the following are required.	
Fine needle aspiration	☐
CSF tap	☐
Ambulance transfer (at cost to the owner – patient only)	☐
Pre GA blood work (if has not been completed within 2 weeks – at cost to the owner)	☐
Keep IV catheter in place (only applicable if patient is returning to referring vet)	☐

Additional comments:

Terms and Conditions

1. Definitions: in these Terms and Conditions

Admission Date means the date in which the Patient will be admitted to VSOS to perform the Services.

Additional Services means any samples taken from the Patient, including but not limited to, biopsy, fine needle aspiration and any other diagnostic sampling.

Client means the person who has been referred to VSOS by the Referring Veterinarian for the purposes of providing the Services on the Patient.

Imaging Study means any image taken by VSOS and includes but is not limited to an MRI, CT, Ultrasound or Echocardiogram (Cardiac Ultrasound).

Patient means the animal who is receiving the Services from VSOS.

Referring Veterinarian means the Client's usual veterinarian who is signing these Terms and Conditions.

Services means the specialist services provided by VSOS at the request of the Client on the Patient including but not limited to the Imaging Study, the Additional Services, administration of intravenous contrast agent, administration of anaesthesia and boarding of the Patient, together with any other services that VSOS provides or agrees to provide on the Patient at the request of the Referring Veterinarian.

VSOS means Veterinary Specialists of Sydney Pty Ltd (ACN 628 288 595).

Terms and Conditions means this External Imaging Referral Form and vice versa, as completed by the Referring Veterinarian.

Website means https://www.vsos.com.au/

2. Procedure of Referral

2.1. The Referring Veterinarian must access the External Imaging Referral Form via the Website and complete all of the necessary information.

2.2. This must occur before the Client can engage VSOS to perform the Services.

2.3. Once the Referring Veterinarian has completed the referral form and it has been received by VSOS, VSOS will contact the Client regarding the next process.

3. Admission Date/Post Admission Date

3.1. The Referring Veterinarian must be contactable by VSOS on the Admission Date.

3.2. VSOS will give the Client discharge instructions for the care of the Patient, depending on the specific Imaging Study.

3.3. The results of the Imaging Study and/or the Services will be sent directly to the Referring Veterinarian within three (3) business days from the Admission Date.

3.4. If the Client has requested and paid for a STAT Imaging Study, the results will be sent within 24 hours.

3.5. VSOS will not, at any time, discuss the results of the Imaging Study and/or the Services with the Client. This is to be undertaken by the Referring Veterinarian.

4. Additional Services

4.1. The Referring Veterinarian may recommend to the Client that VSOS undertake the Additional Services.

4.2. Should the Client agree to the Additional Services, the Client will be given diagnostic samples upon discharge of the Patient and such samples require transportation by the Client to the Referring Veterinarian. VSOS accepts no liability for such diagnostic samples once it has been given to the Client.

5. Disclaimers

5.1. The Referring Veterinarian acknowledges, consents and agrees to the following:

5.1.1. That the Patient is required to have a medical diagnostic examination performed by the Referring Veterinarian within fourteen (14) days of the Admission Date. Such medical diagnostic examination is to include pre-anaesthetic blood tests, heart and lung auscultation and a physical examination. If this has not been done, it will be completed by VSOS on the day of the Imaging Study. This will be at an additional cost to the Client.

5.1.2. Should the Client decline the medical diagnostic examination outlined in clause 5.1.1 above, VSOS has the right to refuse to perform the Services.

5.1.3. That the report of the Imaging Study and/or the Services will be sent directly to the Referring Veterinarian. The Client must obtain directly from the Referring Veterinarian any advice as to the outcome of the Imaging Study and/or the Services.

5.1.4. That the Referring Veterinarian has advised the Client as to the nature of the Services and the risks involved.

5.1.5. That VSOS is not responsible for any medical management and/or treatment of findings of the Imaging Study and/or the Services. The Client must seek such advice directly from their Referring Veterinarian.

5.1.6. That during the performance of the Services unforeseen conditions may be revealed. VSOS will contact the Client and advise of the necessary changes, as well as a courtesy call to the Referring Veterinarian.

5.1.7. That results from the Services cannot be guaranteed. Should any further or ongoing treatment of the Patient be required due to the outcome of the Imaging Study and/or the Services, this is to be undertaken by the Referring Veterinarian and any associated costs will be directly between the Client and the Referring Veterinarian.

5.1.8. That the modality and region of the Imaging Study will be carried out to the specifics of the External Imaging Referral Form completed by the Referring Veterinarian. If the specified region and/or modality of the Imaging Study is inconclusive and further Services need to be performed to gain a clinical diagnosis, this will be at an additional cost to the Client and VSOS is not responsible for further investigations.

5.1.9. If the Patient has a heart murmur or any medical conditions that will affect anaesthesia and/ or the condition of the Patient during the Services, in particular, the Imaging Study, this must be disclosed by the Referring Veterinarian prior to the Admission Date.

5.1.10. If the Referring Veterinarian does not provide the notice required at clause 5.1.9 above, the Referring Veterinarian indemnifies and releases VSOS from and against all actions, proceedings, claims, demands, costs, losses, damages and expenses (including reasonable legal costs and expenses) concerning the decline in the Patient's medical condition.

5.1.11. If the patient is in a critical condition as determined by VSOS, VSOS has the express right to refuse any of the Services and recommend a formal referral as an inpatient to VSOS.

6. Confidentiality

6.1. VSOS and the Referring Veterinarian agree that all information relating to the Services, including any information provided by VSOS to the Referring Veterinarian and vice versa is confidential and the Referring Veterinarian and VSOS will not divulge either directly or indirectly to any third party such confidential information, save as to the extent that disclosure may be required by law and reasonably be required for the purpose of enabling VSOS and the Referring Veterinarian to fulfil their respective obligations under these Terms and Conditions.

7. Dispute Resolution

7.1. If a dispute arises out of or relates to these Terms and Conditions, neither Party may commence any Court or arbitration proceedings relating to the dispute unless they have complied with this clause, except where it is seeking urgent interlocutory relief.

7.2. The Party claiming that a dispute has arisen under or in relation to these Terms and Conditions must give written notice to the other Party specifying the nature of the dispute.

7.3. On receipt of the notice by that Party, both Parties must take reasonable steps to resolve the dispute expeditiously using informal dispute resolution techniques such as an informal settlement conference as agreed by them.

7.4. If the Parties do not agree within seven (7) days of receipt of the notice (or such further period as agreed in writing by them) as to:

7.4.1. The dispute resolution technique and procedures to be adopted;

7.4.2. The timetable for all steps in those procedures; and

7.4.3. The selection and compensation of the independent person required for such technique,

then they must mediate the dispute in accordance with the mediation rules of the recognised professional association for solicitors in the State of New South Wales.

7.5. The president of this professional association or the president's nominee will select the mediator and determine the mediator's remuneration.

7.6. If the mediation referred to above is not completed within four (4) weeks of reference to a mediator either Party may commence any court or arbitration proceedings relating to the dispute as they see fit.

7.7. The costs of the mediation will be borne equally by the Parties.

8. Privacy

8.1. VSOS is bound by the *Privacy Act* 1988 (Cth) and takes

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steps to ensure that all personal information obtained in connection with the Client will be appropriately collected, stored, used, disclosed and transferred in accordance with the National Privacy Principles.

8.2. VSOS' privacy policy contains information about how the Client can access and correct the personal information it holds and how VSOS can raise any concerns about its personal information handling practices.

9. Governing Law & Jurisdiction

9.1. The law of the New South Wales governs these Terms, and the parties, submit to the non-exclusive jurisdiction of the Courts of that State.

10. General

10.1. These Terms and Conditions constitute the entire agreement between the Referring Veterinarian and VSOS and supersedes any prior version of these Terms and Conditions.

10.2. That the Referring Veterinarian has the authority to execute the External Imaging Referral Form and these Terms and Conditions, on behalf of the Client.

10.3. VSOS's failure to exercise or enforce any right or provision of these Terms and Conditions shall not constitute a waiver or relinquishment to any extent of VSOS's right to assert or rely upon any such provision or right in that or any other instance, and the same shall be and remain in full force and effect.

10.4. In these Terms and Conditions references to the parties is to be read as references to or including, as appropriate, their respective successors, transferees and assigns as well as employees, partners, agents and related bodies corporate.

10.5. If a provision, or part of a provision, of these Terms and Conditions are void or voidable, that provision is servable and the remainder of these Terms and Conditions has full fare and effect.

I, hereby acknowledge and agree to the content of this form and the terms and conditions. I declare that I am a qualified Veterinarian and have completed a physical examination on this animal within the last 14 days. I have completed a pre-anaesthetic blood test for this animal and have attached the documents to this referral. I am submitting this imaging referral on behalf of the owner.

Signature: Date: